



WARRANTY CLAIM FORM

NOTE: Replacement parts for this trailer, including freight, **MAYBE** shipped **NO CHARGE** by Dexter. Should part(s) be needed sooner, part(s) can be shipped by an overnight freight carrier, with charges **BEING BILLED** to the customer. Dexter, **WILL NOT** make any commitment to reimburse for labor or other supplemental requests. Any requests for labor reimbursement are reviewed on a case by case basis pending the **RETURN** of the original part(s) for functional analysis testing with those results being shared with all parties involved. If reimbursement is being considered, Dexter follows the **Spader Flat Rate Labor Guide at a rate of \$80.00 an hour**. At times, Dexter will **CHARGE** for replacement part(s), with the original part(s) to be **RETURNED WITHIN 45 DAYS** of the initial claim.

Should the part(s) found to be defective from our functional analysis testing, any reimbursement will be considered for **LABOR ONLY**.. Should the part(s) **PASS** our functional analysis testing, part(s) can be returned and any charges associated with the part(s) **WILL STAY IN EFFECT**. Please initial that you have read and accepted these terms or this claim **MAY NOT NOT BE PROCESSED**.

Service Center Information:				Customer Information:			
Name:				Name:			
Address:				Address:			
Primary Phone:				Primary Phone:			
Contact:				Contact:			
Email:				Email:			
Trailer Information:							
Port Side:		Starboard Side:		Date MFR:			
Original Owner:	YES	NO		Date Purchased:			
Trailer MFR:			VIN #:				
TORSION:		SPRING:		Actuator Model:			
# of STUDS:	5	6	8	Number of Braked Axles:			
Brake Type:	DRUM	DISC	NONE	Number of Axles:			
AXLE SERIAL #:					GAWR:		
GVWR:		VAULT:		Trailer Buddy:			
Boat Model:			Boat Weight:		Mileage:		
Brief Summary of Problem:							
Parts Requested:							
Dexter Warranty Policy:							
<p>Pictures of the trailer VIN number, date trailer was built and of the failed part must be presented at time of claim filing. If this is an axle claim, the serial number of the axle is located towards the middle of the axle, facing down to the ground and will begin with the letter "A" or "B" and be followed by 6 numbers. A picture of this serial must be attached. This information is uploaded into our claims system and if not supplied will only prolong the processing time.</p>							