

TIRE SIZE

You must provide the tire size of the failed tire and if possible, provide the model. Below the size is the model of the tire.

EXAMPLE #1: (Size: ST205/75D14, Model: K550)



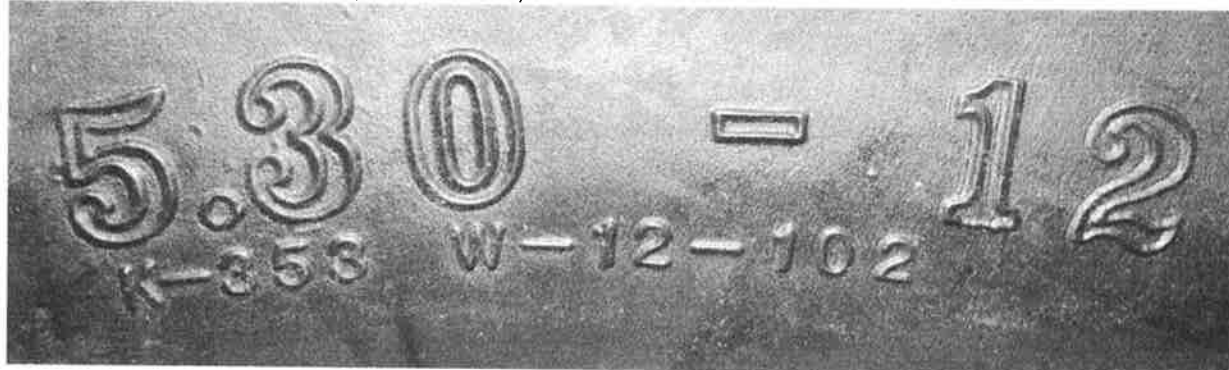
EXAMPLE #2: (Size: 205/65-10, Model: K399)



EXAMPLE #3: (Size: ST175/80R13, Model: KR03)



EXAMPLE #4: (SIZE: 5.30 - 12, Model K-353)



TIRE IDENTIFICATION

DOT IDENTIFICATION NUMBER AND DATE CODE

You must provide the complete DOT number with date code. Claims will not be accepted without this information. This information can be found on the sidewall of one side of your tire. You will need to record all numbers and letters in the DOT number including the 4 digit number following the DOT ID number.

Note: Both side of the tire will have the DOT ID number but only one side of the tire will include the date code following the DOT ID number.

EXAMPLE #1: (7YAP 2812)



EXAMPLE #2: (2QCB W12 5212)



EXAMPLE #3: (7YT8 ANA 0218)



LOAD RANGE/TIRE PLY INFORMATION

You must provide the load range or tire ply of the failed tire.

EXAMPLE #1: (LOAD RANGE C or 6 PR)



EXAMPLE #2: (LOAD RANGE E OR 10 P.R.)



SAVING YOUR CLAIM FORM

When saving your claim form, please chose "SAVE AS" and save the file to your computer in a destination where is can be easily accessed. The file can then be emailed to Kenda as an attachment. Do not chose "SAVE" to save the form. If you have trouble saving your form, you can print out the form instead. Printed forms can be scanned and then emailed or mailed.

SUBMITTING YOUR WARRANTY CLAIM INFORMATION

Claim forms and receipts can be emailed or sent via mail. Photos must be emailed or mailed. No bla photos. Email is the preferred method for claim review/submission.

EMAIL: WARRANTY@KENDAUSA.COM

MAIL: Kenda American Technology Center
Attn: Warranty Claims
5801 Mayfair Rd
North Canton, OH 44720

CLAIM REVIEW

Every effort will be made to review your claim in a timely manner. In some cases, a review must be done by several departments and may need input from management or quality control. Most claims can be reviewed within 1-2 days of submission, but some cases may take longer.